Advt. No. DIC/Poshan Tracker/17/2025/02

Digital India Corporation
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Website: www.dic.gov.in

Web Advertisement
17.02.2025

Digital India Corporation has been set up by the 'Ministry of Electronics & Information Technology, Government of India', to innovate, develop and deploy ICT and other emerging technologies for the benefit of the common man. It is a 'not for profit' Company under Section 8 of the Companies Act 2013. The Company has been spearheading the Digital India programme of the Government of India, and is involved in promoting use of technology for e-Governance / e-Health / Telemedicine, e-agriculture, e-Payments etc. The Digital India programme promotes safety and security concerns of growing cashless economy and addresses challenges confronting its wider acceptance. It also promotes innovation and evolves models for empowerment of citizens through Digital initiatives and promotes participatory governance and citizen engagement across the government through various platforms including social media.

Digital India Corporation is currently inviting applications for the following positions purely on Contract/ Consolidated basis for **Poshan Tracker** project:-

Sr. No.	Name of the Post	No. of positions
1.	Full Stack Developer (React JS)	2
2.	Full Stack Developer (PHP/Python)	4
3.	Consultant (Poshan Helpline)	1

** The place of posting shall be in New Delhi but transferable to project locations of Digital India Corporation as per existing policy of Digital India Corporation.

Screening of applications will be based on qualifications, age, academic record and relevant experience. Digital India Corporation reserves the right to fix higher threshold of qualifications and experience for screening and limiting the number of candidates for interview. Only shortlisted candidates shall be invited for selection interviews. Digital India Corporation reserves the right to not to select any of the candidates without assigning any reason thereof.

The details can be downloaded from the official website of DIC viz. **www.dic.gov.in**

Eligible candidates may apply ONLINE: **https://ora.digitalindiacorporation.in/**

Job Description – Full Stack Developer (React JS)

We are seeking a talented and motivated **Full Stack Developer (React JS)** with 7+ years of experience specializing in React and backend development.

The ideal candidate will be responsible for designing, developing, and maintaining robust web applications. You should be comfortable working in a dynamic environment and collaborating with cross-functional teams to deliver high-quality solutions.

Key Responsibilities:

Frontend Development:

- Build and maintain user interfaces using React.js, ensuring responsive and user-friendly designs.
- Optimize components for maximum performance across devices and browsers.
- Work with state management libraries like Redux, Context API, or Zustand.

Backend Development:

- Design and implement RESTful APIs or GraphQL endpoints.
- Develop server-side logic using [Node.js, Express, or relevant backend frameworks].
- Ensure robust security, authentication, and authorization mechanisms.

Database Management:

- Work with databases such as MongoDB, PostgreSQL, or MySQL.
- Write efficient queries and design database schemas.

Collaboration & Integration:

- Collaborate with designers, product managers, and other developers to transform requirements into technical solutions.
- Integrate third-party APIs and services.

Testing and Debugging:

- Conduct unit and integration testing for both frontend and backend components.
- Debug and resolve application issues in a timely manner.

Version Control and CI/CD:

- Use Git for version control and participate in code reviews.
- Contribute to CI/CD pipelines for automated deployment and testing.

Learning and Improvement:

- Stay up to date with emerging technologies and frameworks.
- Proactively suggest improvements to existing workflows and codebases.

Required Skills and Qualifications:

- Bachelor's degree in computer science, Software Engineering, or a related field (or equivalent experience).
- 7+ years of experience in React.js and full-stack development.
- Proficiency in JavaScript (ES6+) and TypeScript (optional but preferred).
- Hands-on experience with backend frameworks like Node.js, Express, or similar.

- Familiarity with modern CSS frameworks (e.g., TailwindCSS, Material-UI, or Bootstrap).
- Strong knowledge of database systems (SQL/NoSQL).
- Experience with version control systems like Git.
- Familiarity with Docker, Kubernetes, or cloud platforms (e.g., AWS, Azure) is a plus.
- Excellent problem-solving skills and attention to detail.

Job Description- Full Stack Developer (PHP/Python)

As a Full Stack Developer (PHP/Python), you will:

- Display a high level of thinking in bringing successful resolution to high- impact, complex and/or cross-functional problems.
- Collaborate with our product and design teams to build and enhance a scalable application component
- Plan, implement, and/or engineer solutions based on project requirements.
- Integrates applications by designing data architecture and server scripting.
- Develop and maintain robust and user-friendly code in PHP/Python
- Integrate APIs for performance tracking.
- Build and optimize real-time reporting and analytics features.
- Ensure best practices in security, scalability, and performance.
- Provide technical documentation and assist with knowledge transfer to the internal team.

Required Skills and Experience:
Technical Expertise:
- 7+ years' experience in software development for any product and service company.
- Understanding of security and data protection, proficient understanding of OWASP security principles
- Experience with PHP/Python, Laravel, CakePHP, MySQL, MongoDB, and Radis a definite plus.
- Familiarity with Free and Open-Source communities
- Strong knowledge of database management systems (e.g., MySQL).
- Experience integrating third-party APIs
- Familiarity with modern software architecture and scalable system design.

Other Skills:
- Experience with dev and production server setup and deployment.
- Hands on experience of code versioning tools, such as Git.
- Strong problem-solving and debugging skills.
- Understanding of secure coding practices and data privacy standards.

Education Qualifications:

- B.E/B.Tech/MCA or any Graduate with relevant experience

Job Description - Consultant (Poshan Helpline)

We are seeking a highly motivated and results-oriented **Call-center Operations Manager** to join our growing **Poshan Helpline** team. In this role, you will play a crucial role in developing and delivering exceptional customer service and sales training programs for our agents. You will also be responsible for managing day-to-day team operations, ensuring efficient processes, and driving continuous improvement within the call center.

Responsibilities:

Team Management:
• Oversee the day-to-day operations of the call-center team, including scheduling, performance monitoring, and quality assurance.
• Conduct regular performance reviews to provide constructive feedback and identify opportunities for growth.
• Motivate and empower agents to achieve their full potential and deliver exceptional customer service.
• Foster a positive and collaborative work environment.

Process Improvement:
• Analyze call-center data and identify areas for improvement in efficiency and effectiveness.
• Develop and implement process improvements to optimize call handling times, resolution rates, and customer satisfaction.
• Ensure adherence to established call center procedures and quality standards.
• Collaborate with other departments to identify and address any operational challenges.
Metrics and Reporting:
• Track and analyze key performance indicators (KPIs) such as call volume, average handle time, customer satisfaction scores, and sales conversion rates.
• Prepare regular reports for management on call center performance and identify trends or areas requiring attention.
• Use data to inform strategic decision-making and continuous improvement efforts.

Other Responsibilities:
• Stay up to date on industry trends and best practices in call center operations.
• Maintain a professional and positive work ethic.
• Ensure compliance with all company policies and procedures.

Qualifications:
• Bachelor's degree
• Minimum 5+ years of experience in a call-center environment, with at least 2 years in a supervisory or management role.
• Proven experience in developing and delivering training programs for customer service and sales representatives.
• Excellent communication, interpersonal, and coaching skills.
• Ability to motivate and lead a team to achieve goals.

- Strong analytical and problem-solving skills.
- Excellent time management and organizational skills.
- Proficiency in Microsoft Office Suite and call center software (a plus).

General Conditions applicable to all applicants covered under this advertisement:

1. Those candidates, who are already in regular or contractual employment under Central / State Government, Public Sector Undertakings or Autonomous Bodies, are expected to apply through proper channel or attach a 'No Objection Certificate' from the employer concerned with the application OR produce No Objection Certificate at the time of interview.

2. Digital India Corporation reserves the right to fill all or some or none of the positions advertised without assigning any reason as it deems fit.

3. The positions are purely temporary in nature for the project of Digital India Corporation and the appointees shall not derive any right or claim for permanent appointment at Digital India Corporation or on any vacancies existing or that shall be advertised for recruitment by Digital India Corporation in future.

4. Digital India Corporation reserves the right to terminate the appointments of all positions with a notice of one month or without any notice by paying one month's salary in lieu of the notice period.

5. The maximum age shall be as on the last date of receipt of the applications. Screening of applications will be based on qualifications, age academic record and relevant experience. The designation against the position shall be mapped as per the approved policy.

6. In case of a query, the following officer may be contacted:

Ms. Vinaya Viswanathan
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6 CGO, Complex Lodhi Road,
New Delhi – 110003
Phone No. 011-24303500, 24360199